Shopping from an online marketplace?

Make sure what you're buying is safe.

There's no legal requirement for online marketplaces to check the safety of products third party sellers post up on selling platforms. You should:

- ✓ Look into whether the item is genuine
- ✓ Check who the seller is before you make the purchase
- ✓ Make sure the item conforms to UK and EU regulations
- ✓ Use secure payment methods

Find out more at

citizensadvice.org.uk/consumer







