

Avoid scams when shopping online



Take time to do some research into the item you need:

- ✓ Find out if the product or service is what you are looking for
- ✓ Get an idea of what the full cost of an item might be
- ✓ Shop around on different sites to check the product information provided
- ✓ Don't send bank transfers—use secure payment methods

For guidance on recognising potential scams visit citizensadvice.org.uk/consumer

